



**APEX**  
QUALITY ASSURANCE

2-Day

# ISO 9001:2015

## Internal Auditor Training

General Manufacturing Quality Management Systems



EXEMPLAR  
GLOBAL

RTP Certified  
Training

**Register by phone**

919-635-5581

**Register online**

[www.apexqualityassurance.com](http://www.apexqualityassurance.com)



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ISO 9001:2015 2-day

## Who Should Attend

Internal Auditor Training for General Manufacturing Quality Management Systems

This seminar is primarily designed for internal auditor candidates, but can also be valuable for Quality Assurance Managers, ISO 9001:2015 Implementation and/or Transition Team Members, Management Representatives, and all others who would like to develop competency in ISO 9001:2015 and the auditing process.

An understanding of ISO 9001:2015 requirements and/or work experience in applying ISO 9001:2015 is recommended.



ISO 9001:2015 2-day

## At A Glance

### Internal Auditor Training for General Manufacturing Quality Management Systems

The ISO 9001: 2015 standards as a foundation, building on additional regulatory requirements and notations pertaining to general manufacturing needs. Even though ISO 9001:2015 is used as the model for teaching systems and audit, this course enables students to develop and apply auditing skills using any applicable management system standard.

APEX QA is an Exemplar Global Certified Recognized Training Partner (RTP), and all participants who pass the exam at the end of instruction will receive an Exemplar Global Certification.

Group exercises and case studies with examples from the aerospace industry will be used to develop the required auditing skills.

The auditing guidelines—including the auditing process, methodologies, and their applications in the aerospace process approach are covered.



ISO 9001:2015 2-day

## Seminar Goals

### Internal Auditor Training for General Manufacturing Quality Management Systems

- Quality Management Principles
- System and Process audit- An Overview
- Planning and Preparation
- Interpretation of ISO 9001
- Performing the audit
- Corrective Action and Follow-Up
- Analyzing Processes
- Auditing Scheduling
- Reviewing Processes and Preparing Checklists
- Audit Investigation-Obtaining and Evaluating Evidence
- Writing Nonconformity Statements

# Seminar Outline

## Internal Auditor Training for General Manufacturing Quality Management Systems



### Day One:

- Introduction and Welcome
- **Lecture:** The ISO Standard Explained
- **Lecture:** Introduction to ISO 9001
- **Lecture:** ISO 9001 Requirements
- **Workshop:** Context of the organization
- **Workshop:** Interested Parties
- **Workshop:** Audit Scenarios

### Day Two:

- Overview of ISO 9001 Requirements
- **Workshop:** Audit Scenarios
- Independent QMS written Exercise
- **Lecture:** Introduction to Turtle Diagrams and Audit Trails
- **Lecture:** Management of Audits Programs
- **Lecture:** Audit Planning and Preparation
- **Workshop:** Wiring and Objective and Scope Statement
- **Workshop:** Documentation Review
- **Workshop:** Creating an Audit Plan

*Attendees successfully completing the examinations provided in conjunction with this course receive an Exemplar Global Certified Certificate of Completion from APEX Quality Assurance.*

*The Certificate of Completion provides evidence of knowledge competency as a Quality Management Systems Auditor.*